



August 15, 2011

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Jocelyn G. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
P.O. Drawer 11649
Columbia, SC 29211

Re: *inContact, Inc., d/b/a UCN, Inc.*
26 S.C. Code Ann. Reg. 103-607 (Supp. 2011)
Telephone Utilities Providing Retail Residential Local Exchange Services

To Whom It May Concern:

This letter is being submitted in response to the Notice dated August 8, 2011 regarding 26 S.C. Code Ann. Regs. 103-607 (Supp. 2011) Telephone Utilities Providing Retail Residential Local Exchange Services on behalf of inContact, Inc., d/b/a UCN, Inc. While inContact is certified to provide local exchange service in the state of South Carolina, inContact currently provides only resold long distance services. inContact is therefore not required to submit a bond at this time.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@compliancegroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Kimm Partridge
Corporate Secretary
inContact, Inc.

CC: South Carolina Office of Regulatory Staff